



Impartiality Policy The Safety Network (Africa) (Pty) Ltd



The Safety Network (Africa) (Pty) Ltd, t/a SafeNet Africa, is an Inspection Body accredited to undertake Type A inspections. This policy declares our commitment to undertake inspections in a manner that conforms with the requirements of SANS - ISO/IEC 17020: 2012.

To safeguard our integrity as an Inspection Body, we expect our employees and contracted personnel to act impartially in the sustainable interest of SafeNet Africa, and the clients that we serve. Our employees have been instructed, and made to sign a commitment to promptly reveal any situation that may constitute a conflict of interest to the management of SafeNet Africa.

The following are fundamental in maintaining our impartiality:

- To instil confidence in the delivery of our inspection services to customers, and upholding the principles of impartiality; including taking action against threats, i.e., from ownership, governance, management, personnel, shared resources, finances, contracts, marketing (including branding), commercial, financial, and payment of a sales commission or other inducement for the referral of new customers, etc.;
- We recognize the possibilities of conflict of interests arising from relationships of those persons or organizations having an interface with SafeNet Africa, and therefore our staff have all received training in how to deal with such conflicts of interest;
- We undertake to complete thorough assessments of the risks to impartiality and to determine the action to be taken to eliminate or minimize those risks. The risk assessment process will be on-going and will be maintained through our Management Review process; and
- Ensure that separate legal entities, with whom it has relationships, do not compromise the impartiality of SafeNet Africa's inspection activities, handle all dealings with consultants or consultancy companies in full compliance with the standard and accreditation requirements.

All inspection staff of SafeNet Africa is required to sign a code of conduct and ethics, on an annual basis, which is to be submitted to their registration body – The Southern African Institute for Occupational Hygiene (SAIOH), in order to maintain their professional registration, and to which they must comply with.

SafeNet Africa will take action to correct inappropriate claims of affiliation (stated or implied) by any consultancy or other organization that suggests directly, or indirectly, that inspection activities would be simpler, easier, faster or less expensive by virtue of their co-operation with SafeNet Africa.

Signed: Quality Manager

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Signed: Technical Manager